

## PREPARING FOR FIBRE: CONSTRUCTION OUTSIDE YOUR HOME

- VUMA will roll-out aerial fibre optic infrastructure to your suburb using the existing electricity poles.
- VUMA has been granted permission to use the electricity poles by the city council, in order to accelerate the roll-out of broadband services.
- Additional poles will be planted in the sidewalk to ensure the infrastructure reaches all homes in the suburb. This area belongs to the council who have given their permission for the installation.
- Trenching may be required but this will be kept to a minimum.
- No work will take place inside your property and you do not need to be present for this stage of the roll-out.
- Once the fibre has been rolled out in your suburb, you can order an installation into your home and take up a fibre broadband service.

**We work in partnership with the community. If you experience any issues during construction please contact us. We are here to help.**

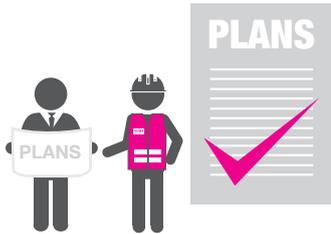
### **Need to know more?**

Contact us here: [aerial@vumatel.co.za](mailto:aerial@vumatel.co.za) | [www.vumatel.co.za](http://www.vumatel.co.za) | 086 100 8862

# YOUR FIBRE JOURNEY

1

## PLANNING



1

### PLANNING

VUMA representatives will conduct a survey in order to determine how best to provision fibre to each home.

2

## MEET YOUR VUMA REPRESENTATIVE



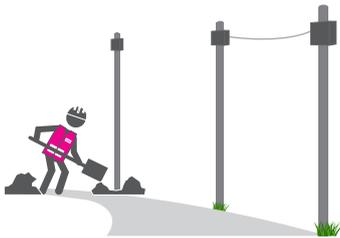
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### RESIDENT ENGAGEMENT

Once Vumatel has completed the planning process, a VUMA representative will communicate the details of the roll-out to the residents in the suburb.

3

CONSTRUCTION PROCESS



4

REINSTATEMENT



5

CONNECTED & READY FOR IN-HOME INSTALLATION



3

CONSTRUCTION PROCESS

Civil work begins. Vumatel will use existing electricity poles to string the aerial fibre. Additional poles will be planted where necessary to ensure each home receives a fibre line. Upon completion of civil work, a quality check is performed to ensure that the workmanship is up to VUMA standards.

4

REINSTATEMENT

Once civil work is complete, the VUMA team will reinstate the sidewalks and ensure that the suburb is left looking neat and tidy.

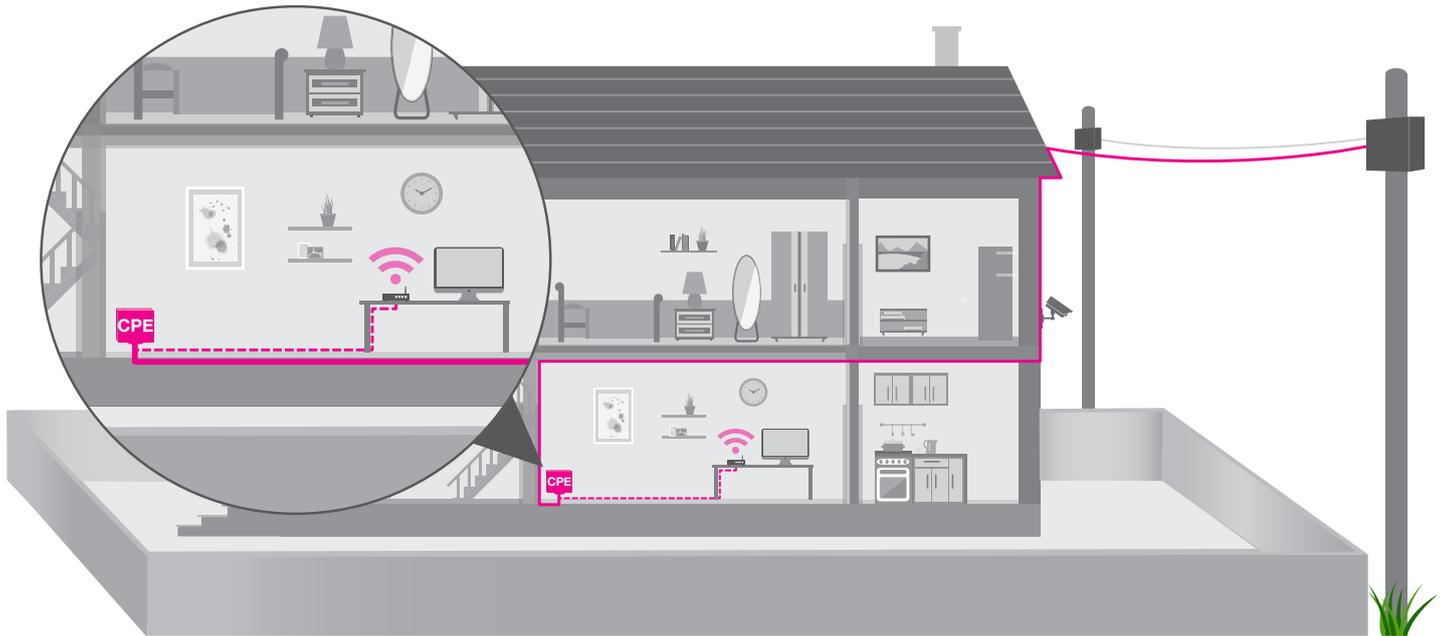
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CONNECTED & READY FOR IN-HOME INSTALLATION

Once your area is fibre-ready, Vumatel can install fibre into your home. Order your fibre installation at [www.vumatel.co.za](http://www.vumatel.co.za).

# INSTALLATION INTO YOUR HOME

The poles ensure that your home has access to fibre optic infrastructure. Once you have placed your fibre order and selected an internet package, your installation will be scheduled. During the installation, the Customer Premises Equipment (CPE) will be installed. The CPE is a fibre converter.



## AERIAL FIBRE

Fibre is made from flexible glass. It runs in resilient casing, which is UV Protective and designed to be strung overhead.

Make sure you know where and how the fibre cable has been installed in your home. Please inform gardeners, contractors, builders and truck drivers about the fibre installation inside your property to avoid any damage to the cables and equipment.

Tree trimming is essential to protect the cable from falling branches and should be done regularly. Please do not let your pets get hold of the fibre or equipment. If the fibre or equipment are damaged, they will need to be re-installed.



# VUMATEL IS NOT AN INTERNET SERVICE PROVIDER

Vumatel builds an open access fibre network which means that Vumatel is not a service provider but simply installs the infrastructure. Residents can then choose from a number of Internet Service Providers for internet packages ranging from R424 per month\*.

## HOW FAST CAN YOU GO

DOWN / UP SPEED	DESCRIPTION	LOW USE	HIGH USE
		(<100 Gb)	(Uncapped)
4/1 Mbps	Couch Potato	R424	R519
10/5 Mbps	Stroller	R599	R709
20/10 Mbps	Power Walker	R699	R799
50/25 Mbps	Marathon Runner	N/A	R899
100/50 Mbps	Speed Freak	R899	R999
100/100 Mbps	Adrenaline Junkie	R1039	R1347

Choose the service provider and the package that you want. Easily change between providers and packages as your needs change. VUMA gives you choice and convenience. Leave contracts in the past and pick month-to-month services.

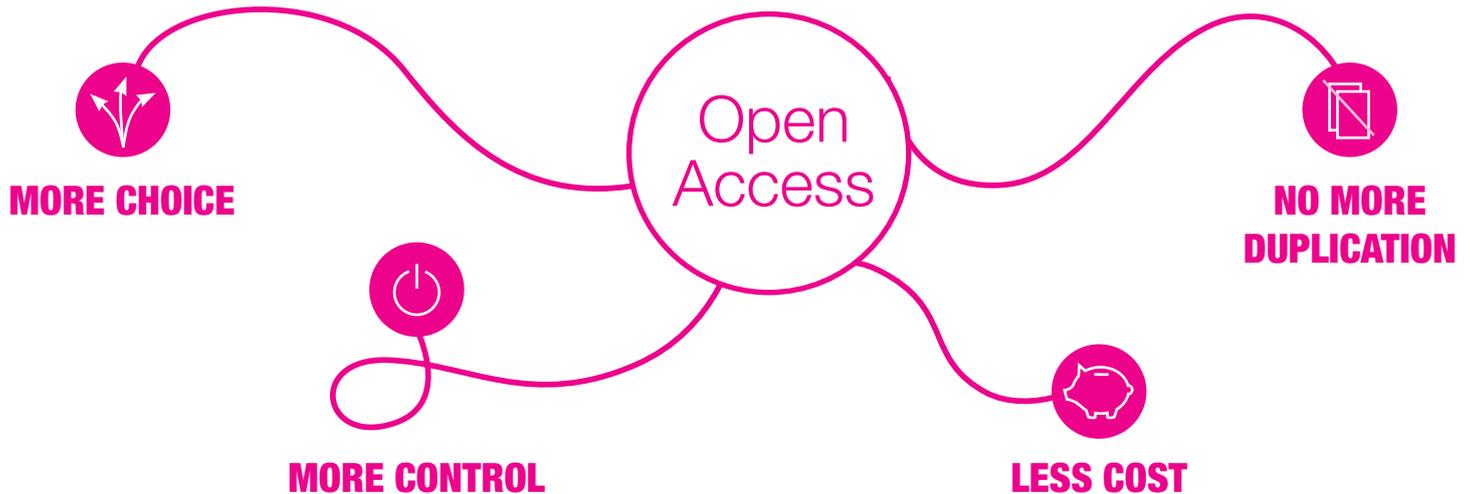
For more information on packaging and pricing, please contact your VUMA representative or go to <https://aerial-shop.vumatel.co.za>.



\* Please note that the list of service providers on the network is always growing and this list may not include all available service providers at the time of reading this booklet. The list of ISPs may also vary by area. Please go to <https://aerial-shop.vumatel.co.za> to view the full range of products and services available. | Standard Terms & Conditions Apply.

## EXPERIENCE OPEN ACCESS FIBRE

The VUMA fibre optic network is up to 250 times faster than your average broadband, offering line speeds from 4Mbps to 100Mbps. Fibre lays the foundation for the smart homes and smart cities of the future. The speed and capacity of fibre makes your digital life at home hassle-free. Get affordable data, voice and entertainment the way you want. The possibilities are endless.



# ENJOY THE BENEFITS OF FIBRE



**STAY SAFE WITH HOME  
MONITORING & SECURITY  
SYSTEMS**



**BUILD A SMART HOME**



**SAVE MONEY BY CUTTING  
YOUR INTERNET, PHONE &  
ENTERTAINMENT BILLS**



**INCREASE THE VALUE OF  
YOUR PROPERTY**



**KEEP YOUR HOME PHONE  
NUMBER WITH VOIP**



**SUPER-FAST INTERNET**



**STREAM HD MOVIES,  
SERIES & MUSIC**

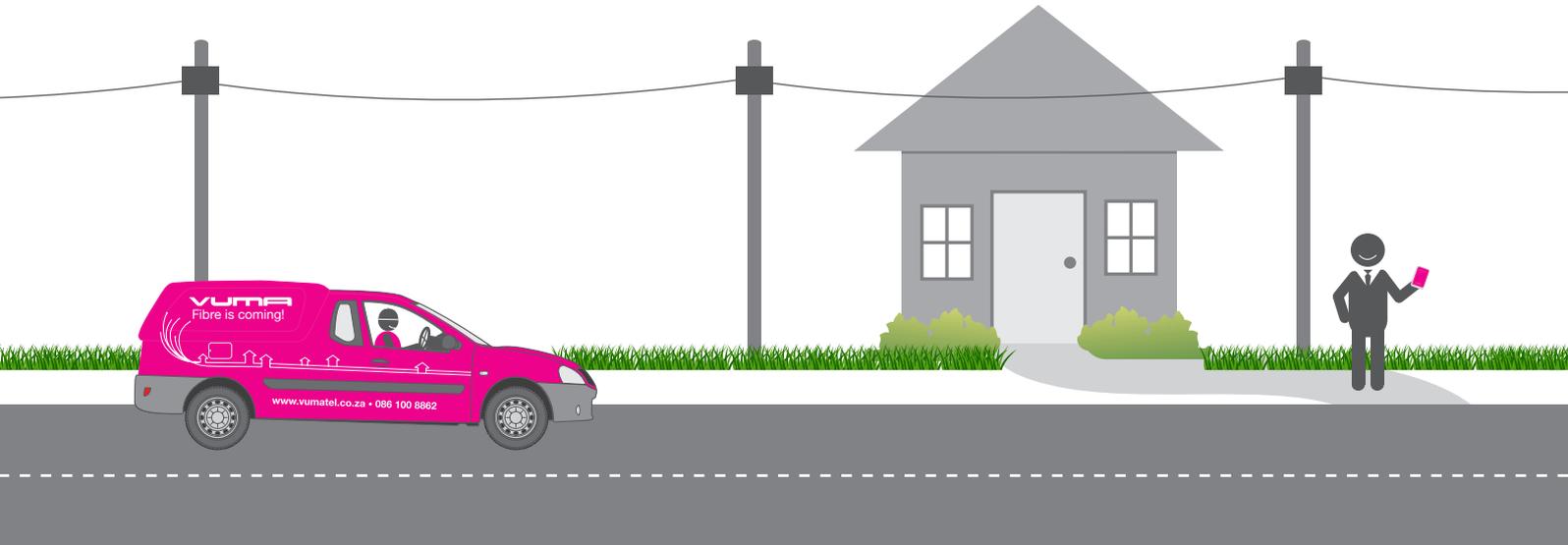


**ONLINE GAMING**

## SAFETY TIP

**VUMA IS HIGH SPEED INTERNET TO EVERY HOME. WE CONNECT EVERYONE IN YOUR SUBURB TO OUR FIBRE NETWORK.**

Please do not allow anyone into your home or onto your property unless an appointment has been made and you are expecting a Vumatel employee or an accredited Vumatel installer (e.g. Britelink) at your house. Vumatel cares about your safety and will never send anyone to your property without an appointment.



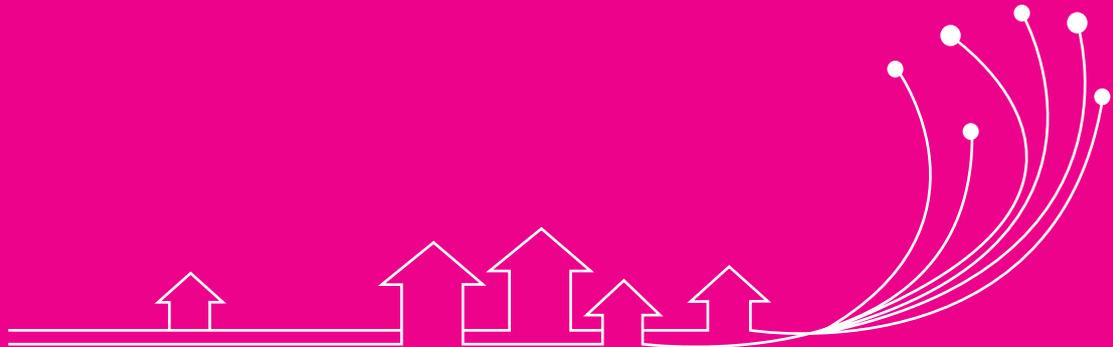
# THE MOVERS THE SHAKERS THE INNOVATORS

TRANSFORM THE WAY YOU EXPERIENCE THE INTERNET

JOIN THE REVOLUTION AND GET VUMA FIBRE TO YOUR  
HOME NOW

**VUMA**

Fibre to the home - [www.vumatel.co.za](http://www.vumatel.co.za)



## NEED TO KNOW MORE?

- Go to [www.vumatel.co.za](http://www.vumatel.co.za) to find out everything you need to know about VUMA Fibre.
- Find resources on the website at [www.vumatel.co.za/journey](http://www.vumatel.co.za/journey).
- Contact **086 100 8862** and chat to our sales team for more information.
- Click on the FAQ button on the website to read all our FAQs.
- Go to <https://cdn.vumatel.co.za/files/VUMA-Installations-Terms-Conditions.pdf> to read the VUMA line rental Terms & Conditions.

