WELCOME TO VUMA.
OPEN ACCESS HIGH SPEED FIBRE TO EVERY HOME

New Installation Application Form

The time to connect to the VUMA network has arrived.
Here's what you need to do:

1 Order your installation

Download and complete this form.

Email it to install@vumatel.co.za

You can also call us on 086 100 VUMA(8862)

Once you have placed your order, you will be contacted to arrange a convenient installation time.

2 Complete the new installation application form

Print it. You will need to hand over a completed signed copy to the installer.

3 Get ready to RICA

We need to RICA you. We know it's a hassle. Please have copies printed and ready to hand over to the installer.

4 Read the Terms & Conditions

VUMA line rental T&C's are available here: www.vumatel.co.za/downloads

5 Get ready for your installation

See the checklist below. Have your application form and RICA documents ready to hand over to the installer.

6 Payment

After the installation is complete, we'll email you an invoice. You can pay by EFT or online credit card.

RICA

For resident:

- **Proof of ID** Copy of green barcoded ID or valid passport. Driver's licence not accepted. The original must be available for the installer to validate during the installation.
- **Proof of residence** Original or certified copy. eg utility bill/retail account, not older than 3 months.

For business:

- **Proxy letter** authorising a person to represent the business and requesting a new line to be installed.
- **Proof of ID** or valid passport of the person authorised to represent the business. Copy of green barcoded ID or valid passport. The original must be available for the installer to validate during the installation.
- **Proof of residence** of the person authorised. Original or certified copy. eg utility bill/retail account, not older than 3 months)
- **Company registration document** Copy of CK documents/ founding document/SARS document.
- **Proof of business address** eg utility bill/retail account, not older than 3 months)

Your checklist
Getting ready for the installation

Make sure you are ready for the installation.

- ✓ Application form – My application form is printed & signed, ready to hand over to installer
- ✓ RICA – My copies are ready to handover with my ID book available to be verified by installer
- ✓ Boundary box installed – My wallbox has been installed by VUMA
- ✓ Authorisation – I have arranged for someone 18 years or older to be present
- ✓ Consent – I have consent from my landlord for the installation
- ✓ Understand – I acknowledge the installation can take up to 4 hours
- ✓ Consideration – I know where I would like the CPE to be placed

Also check out our Preparing for Fibre: Installation Inside Your Home pack at **www.vumatel.co.za/downloads**

VUMA Line Rental Terms & Conditions

Please view the VUMA line rental Terms & Conditions at www.vumatel.co.za/downloads

New installation application for
VUMA Fibre-to-the-home
(Please complete electronically and then print)

This application form must be completed and given to the installer along with your RICA documents.

I WANT A RESIDENTIAL ACCOUNT HERE ARE MY DETAILS

Title _____ ID Number _____

Name _____ Surname _____

Cell Number _____ Home phone _____

Email _____

Street number _____ Street name _____

Suburb _____

City _____ Postcode _____

(If applicable) Unit no. _____ Building name _____

WE ARE A BUSINESS/NON-PROFIT/EDUCATION INSTITUTION, THESE ARE OUR DETAILS

Name of business _____

Type of business _____

VAT registration number _____

Company registration _____

Street Number _____ Street name _____

Suburb _____

City _____ Postcode _____

(If applicable) Unit no. _____ Building name _____

Authourised person: Name _____ Surname _____

ID number _____

Cell Number _____ Work phone _____

Email _____

INSTALLATION ADDRESS (COMPLETE IF DIFFERENT FROM ABOVE)

Street number _____ Street name _____

Suburb _____

City _____ Postcode _____

(If applicable) Unit no. _____ Unit name _____

DETAILS FOR THE PERSON AUTHORIZED TO BE PRESENT DURING INSTALLATION

Name _____ Surname _____

Capacity _____ Cell Number _____

AGREEMENT

I confirm, agree and accept that:

- in the case of a business I am authorised to order the service and sign this order form; and the details that I have given in this form are correct and complete.
- I am 18 years or older.

- upon VUMA's approval, this signed order form will constitute a binding agreement.
- I have read, understood and accept VUMA's line rental terms and conditions (available at www.vumatel.co.za/downloads).

- I have reviewed the "getting ready for installation checklist".
- I understand that I am liable to pay the once off installation fee as reflected on www.vumatel.co.za at the time of signing this application.

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PRINT NAME **SIGNATURE** **DATE**