

Terms and Conditions: Win a Smart TV. Complete a satisfaction survey to enter the luck draw.

1. Eligibility:
 - The Smart TV Lucky Draw (the "Draw") is open to individuals who meet the following criteria:
 - Participants must be 18 years of age or older.
 - Participants must have a Vuma device installed in their home with an active internet service at the time of entry and at the time of the prize draw.
 - Participants must expressly have consented to participated.
2. Entry Period:
 - The Draw entry period begins on 7 April 2025 and ends on 25 April 2025 at 00:00 am.
 - Entries received outside of the Entry Period will not be considered.
3. How to Enter:
 - To enter the Draw, participants must complete the survey in full by 25nd April 2025 00:00 am.
 - Only one entry per person is permitted.
 - Multiple entries from the same person will be disqualified.
4. Prize:
 - The prize is one (1) of three (3) 50 inch Smart TV (the "Prize").
 - The Prize is non-transferable, non-exchangeable, and cannot be redeemed for cash.
 - Vuma reserves the right to substitute the Prize with a prize of equal or greater value if the advertised Prize is unavailable for any reason.
 - The Prize does not include installation, delivery, or any other costs not specifically stated.
5. Winner Selection:
 - The winner of the Prize will be selected by a random draw from all eligible entries received during the Entry Period.
 - The draw will take place on 4th June 2025.
 - The decision of Vuma is final and binding in all matters relating to the Draw.
6. Winner Notification:
 - The winner will be notified via email on 6th June 2025.
 - Vuma will make reasonable attempts to contact the winner using the email address provided in the survey.
 - If the winner cannot be contacted within 14 days of the Notification Date, or if the winner is unable to accept the Prize, or if the winner is found to be ineligible, Vuma reserves the right to select an alternate winner.
7. Prize Claim:
 - To claim the Prize, the winner must respond to the winner notification email within 14 days of the Notification Date and provide any requested information.
 - Vuma may require the winner to provide proof of identity and eligibility.
8. Data Privacy:

- Vuma will collect and process participants' personal information in accordance with its Privacy Policy.
- Participant information will be used for the purposes of administering the Draw, contacting the winner, and for marketing purposes, if consent has been given.

9. General Terms:

- Vuma reserves the right to cancel, modify, or suspend the Draw at any time without prior notice for any reason whatsoever.
- Vuma is not responsible for any technical malfunctions, failures, or delays that may affect the Draw.
- Vuma/Maziv employees are not eligible to participate.
- Vuma is not liable for any loss, damage, or injury whatsoever suffered or sustained by any person as a result of or in connection with the Draw or the Prize.
- Participation in the Draw constitutes acceptance of these Terms and Conditions.